



Cloud OCR

for every Enterprise

FAQ

[www.aispace.co](http://www.aispace.co)

# Cloud OCR

## CONVERT SCANNED DOCUMENTS TO SEARCHABLE TEXT

**This is can only be achieved by combining Speech A.I. and our world's first Unified Search Engine. This is especially useful if your business is rich in media.**

Not all PDF and scanned documents are searchable. To search these documents in your storage, you will need OCR. Traditionally, enterprises will need to buy an OCR software license along with a selected language pack. Alspace OCR allows enterprises to have full access to more than 180 languages, in flexible packages. Allowing you to purchase only what you need, on-demand.

Partnering ABBYY, our cloud OCR solution gives enterprises unprecedented flexibility to reap these unique benefits.

- **Full access to over 180 languages** – where users can select at document level
- **Improves accessibility** - Ensure that all the text in your PDF documents is machine readable and searchable.
- **Buy On-demand** – just buy what you need, when you need it.

### **Cloud OCR instantly unleashes the knowledge embedded inside your digital assets!**

The technology behind our Video AI is a powerful media processor that performs Speech-to-Text conversion on video or audio format. This media processor leverages Deep Neural Net (DNN) based Speech Recognition technology.

#### **Key Features:**

- Supports more than 180 languages worldwide!
- Supports PDF and all common image formats.
- Buy according to your needs in packs (100 to 30,000 pages)
- Converts to searchable PDF.
- Makes the original document searchable.

# FAQ

Alspace is probably the first storage platform in the world that can "Search Everything" (documents, images, audio and video files) in a single storage platform! This is achieved by using the World's First Unified Search Engine.

## 1. What is OCR?

Optical character recognition (OCR) technology for automating data extraction from printed or written text from a scanned document or image file and then converting the text into a machine-readable form to be used for data processing like editing or searching.

## 2. What is the difference between Cloud OCR and traditional OCR software?

Traditional Optical character recognition (OCR) software is typically sold on a per license basis with a base language pack and additional language packs are sold separately. If it is a desktop software, it will also require suitable hardware, operating system, and user installation.

For Alspace's Cloud OCR, there are no licenses and just need to purchase what you really need with the smallest package at 100 A4 pages with the full suite of more than 180 languages instantly available to you.

## 3. Why use Cloud OCR?

We use Cloud OCR for the following unique benefits:

- Full access to over 180 languages – where users can select at document level
- Improves accessibility - Ensure that all the text in your PDF documents is machine readable and searchable
- Buy On-demand – just buy what you need, when you need it.

## 4. How many languages does Cloud OCR support?

More than 180 different languages. For full language list, please see next section.

## 5. How accurate is Cloud OCR?

We are partnering ABBYY ([www.abbyy.com](http://www.abbyy.com)) for this Cloud OCR service. Their OCR technology is industry leading and with thousands of enterprise customers worldwide. They have built up a strong reputation for being one of the best, if not the best, in the field of OCR.

## 6. Can Cloud OCR support handwriting?

We can recognize the handprinted text only where the characters are written separately. Therefore, we do not recommend using Cloud OCR for handwritten text. However, we are currently looking to support handwriting for certain languages in the future.

## 7. Is Cloud OCR service secured?

Yes! Your privacy is of utmost importance to us. Yes. Once Cloud OCR finish processing the media files, they are deleted immediately. We do not keep your processed files or the data generated or use them for any other purpose. Nobody inside or outside Alspace has access to your files.

## 8. How long does it take to complete a Cloud OCR task?

The time ratio is approximately 1:1. Meaning 1 hour of video or audio will take 1 hour of processing. However, if you are running multiple Speech AI tasks at one time, Alspace queues them in order.

## 9. What are the Cloud OCR packages?

You can buy according to your needs. Packages come in 100, 1,000, 5,000 or 30,000 pages.

## 10. What file formats can Cloud OCR process?

Cloud OCR can process the following formats:

- .bmp
- .dcx
- .pcx
- .png
- .jp2,
- .jpc
- .jpg
- .jpeg
- .jfif
- .pdf
- .tif
- .tiff
- .gif,

## Supported Languages – Full list

Cloud OCR support and process the following languages:

- Abkhaz
- Adyghe
- Afrikaans
- Agul
- Albanian
- Altaic
- Arabic
- Armenian (Eastern)
- Armenian (Grabar)
- Armenian (Western)
- Avar
- Aymara
- Azerbaijani (Cyrillic)
- Azerbaijani (Latin)
- Bashkir
- Basque
- Belarusian
- Bemba
- Blackfoot
- Breton
- Bugotu
- Bulgarian
- Buryat
- Catalan
- Cebuano (Visayan)
- Chamorro
- Chechen
- Chinese (Simplified)
- Chinese (Traditional)
- Chukcha
- Chuvash
- Corsican
- Crimean Tatar
- Croatian
- Crow
- Czech
- Danish
- Dargwa
- Eskimo (Cyrillic)
- Eskimo (Latin)
- Esperanto
- Estonian
- Even
- Evenki
- Faeroese
- Farsi
- Fijian
- Finnish
- French
- Frisian
- Friulian
- Gagauz
- Galician
- Ganda
- German
- German (Luxembourg)
- German (new spelling)
- Greek
- Guarani
- Hani
- Hausa
- Hawaiian
- Hebrew
- Hungarian
- Icelandic
- Ido
- Indonesian
- Ingush
- Interlingua
- Irish
- Italian
- Japanese
- Jingpo
- Kabardian
- Kalmyk
- Karachay-Balkar

- Karakalpak
- Kasub
- Kawa
- Kazakh
- Khakas
- Khanty
- Kikuyu
- Kirghiz
- Kongo
- Korean
- Korean (Hangul)
- Koryak
- Kpelle
- Kumyk
- Kurdish
- Lak
- Latin
- Latvian
- Latvian (Gothic script)
- Lezgin
- Lithuanian
- Luba
- Macedonian
- Malagasy
- Malay
- Malinke
- Maltese
- Mansi
- Maori
- Mari
- Maya
- Miao
- Minangkabau
- Mohawk
- Mongol
- Mordvin
- Nahuatl
- Nenets
- Nivkh
- Nogay
- Norwegian (Bokmal)
- Norwegian (Nynorsk and Bokmal)
- Norwegian (Nynorsk)
- Nyanja
- Occidental
- Ojibway
- Old English
- Old French
- Old German
- Old Italian
- Old Slavonic
- Old Spanish
- Ossetian
- Papiamentu
- Polish
- Portuguese (Brazil)
- Portuguese (Portugal)
- Provençal
- Quechua
- Rhaeto-Romanic
- Romanian
- Romanian (Moldavia)
- Romany
- Ruanda
- Rundi
- Russian
- Russian (old spelling)
- Sami (Lappish)
- Samoan
- Scottish Gaelic
- Selkup
- Serbian (Cyrillic)
- Serbian (Latin)
- Shona
- Sioux (Dakota)
- Slovak
- Slovenian
- Somali
- Sorbian
- Sotho
- Spanish
- Sunda
- Swahili
- Swazi
- Swedish
- Tabassaran

- Tagalog
- Tahitian
- Tajik
- Tatar
- Thai
- Tok Pisin
- Tongan
- Tswana
- Tun
- Turkish
- Turkmen
- Tuvan
- Udmurt
- Uighur (Cyrillic)
- Uighur (Latin)
- Ukrainian
- Uzbek (Cyrillic)
- Uzbek (Latin)
- Vietnamese
- Welsh
- Wolof
- Xhosa
- Yakut
- Yiddish
- Zapotec
- Zulu

# Contact

Alspace is fully owned by Babbobox ([www.babbobox.com](http://www.babbobox.com)).

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## Important Note:

- **Asia** - We are partnering Ricoh Asia Pacific ([www.ricoh-ap.com](http://www.ricoh-ap.com)) in making Alspace Cloud available in 9 Asian countries - Australia, Hong Kong, Malaysia, New Zealand, Philippines, Singapore, Taiwan, Thailand and Vietnam.
- **Rest of the World** - If you would like to have a private instance of Alspace, there are 50 regions around the world to select from.

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